

• PROGRAMME BROCHURE // QCTO OCCUPATIONAL QUALIFICATION

# Long-Term Insurance *Advisor*

Build compliant, client-ready advisors from your existing team — and **turn the talent shortage into your competitive advantage.**

NQF 5 Occupational Qualification • SAQA ID: 105022 • QCTO accredited • INSETA-administered EISA

**NQF 5**

OCCUPATIONAL QUAL

**12 months**

FLEXIBLE ONLINE

**180 credits**

ON COMPLETION

**5 + EISA**

MODULES

## • THE SMART TALENT STRATEGY

# Build qualified advisors - *don't hunt for them.*

While competitors struggle with 8-month recruitment cycles for limited talent, leading South African firms have shifted from *buying* qualified advisors to *building* them internally through proven qualification pathways - scaling advisory teams faster and turning the talent shortage into competitive advantage.

The Long-Term Insurance Advisor qualification solves both your compliance requirements and your talent shortage with one strategic investment: stronger cultural alignment, higher retention, a predictable talent pipeline and full FSCA compliance - while avoiding premium external recruitment costs.

## PROVEN SUCCESS RATES

# 85%+

completion with structured workplace application of learning - so your "build" investment actually produces qualified advisors.

vs. 67% standard-programme average

## BENEFIT 01

## Ensure FSCA compliance

- Meet regulatory requirements by developing internally qualified advisors with recognised NQF 5 credentials - eliminating compliance risk and FSCA penalties.

## BENEFIT 02

## Solve your talent shortage

- Build qualified advisors from your existing team rather than competing for scarce external talent in South Africa's constrained skills market.

## BENEFIT 03

## Reduce recruitment costs

- Develop internal staff into qualified advisors instead of expensive external recruitment, where qualified advisors command premium salaries.

## • SKILLS YOUR TEAM DEVELOPS

# The professional foundation advisory careers are *built on*.



## Professional foundation building

The fundamental advisory mindset and professional approach essential for all financial-services roles.



## Client relationship fundamentals

Core skills in client engagement, needs analysis and professional communication that transfer to all advisory specialisations.



## Regulatory & compliance foundation

A solid understanding of FSCA regulations, FAIS requirements, ethics and compliance that underpins all advanced qualifications.



## Business & risk acumen

Foundational business understanding and risk-assessment capability required for investment and comprehensive planning roles.



## Learning & professional development

The learning capabilities and professional identity needed for continuous qualification advancement in South Africa's evolving regulatory environment.

• THE LEARNING JOURNEY

# Five core modules, then the *EISA*.

01

4 HRS VMS

## The Long-Term Insurance Professional

- Maximise your learning within programme rules and processes while building the professional foundation.

02

16 HRS VMS

## Financial Services: Mapping the Universe

- Grasp financial-sector context, principles and the FSCA regulatory environment.

03

20 HRS VMS

## Protecting Value: Navigating the Insurance Landscape

- Understand long-term insurance basics, client needs and FAIS compliance requirements.

04

16 HRS VMS

## Destination: Trusted Insurance Advisor

- Develop expert advice skills, applying risk-assessment and ethics knowledge aligned with FSCA standards.

05

4 HRS VMS

## Gear Up: Ace Your Exam

- Prepare for the external examination to pass with flying colours - the first time.

EISA

FINAL EXAM

## External Integrated Summative Assessment

- INSETA-administered qualification ensuring FSCA recognition - with comprehensive CPS preparation support.

37.5<sup>hrs</sup>

Virtual classroom contact across the programme.

17

Formative assessments building to the EISA.

12<sup>mo</sup>

Duration, with workplace experience logbook.

## • THE CPS APPROACH

# Behaviour change, not just *product knowledge*.

Most advisory training fails because it focuses on product knowledge without addressing behaviour change. Our RAMPed™ methodology is built differently - addressing five domains: Results, Action, Mindset, Paradigm and Efficacy.

### METHODOLOGY

#### RAMPed™ approach

- Develops genuine advisory behaviour across Results, Action, Mindset, Paradigm and Efficacy - not just exam recall.

### SUPPORT

#### Khanyisa AI companion

- Personalised coaching and content support at scale, guiding advisors as they apply new thinking with real clients.

### ON THE JOB

#### Workplace mentorship

- A QCTO requirement that CPS supports through Khanyisa - relieving pressure on busy managers while ensuring real application.

### ENTRY REQUIREMENTS

An NQF 4 qualification, and current employment in the financial services sector. Ideal for long-term insurance advisors in regulated environments and broker networks developing advisor capability.

## • CAREER PROGRESSION PATHWAY

# From foundation to *trusted advisor*.

LTIA is the NQF 5 core-professional step that unlocks a full QCTO progression - building senior advisory talent from your internal pipeline rather than expensive external recruitment.

### NQF 4

FOUNDATION  
ENTRY

#### Financial Service Consultant • Claims Administrator

12 months → entry-level compliance + basic FAIS readiness.

### NQF 5

CORE  
PROFESSIONAL

#### Long-Term Insurance Advisor

12 months → FSCA Fit & Proper compliance + client-facing readiness.

THIS PROGRAMME

### NQF 6

ADVANCED  
ADVISORY

#### Investment Advisor • Financial Advisor

12 months → comprehensive financial planning + enhanced FSCA recognition.

### NQF 7

SPECIALIST  
ADVISORY

#### Specialist Financial Advisor

12 months → advanced specialist advisory capabilities.

### NQF 8

EXPERT &  
LEADERSHIP

#### Financial Planner

Career-long development + premium market positioning.

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• WHY PARTNER WITH CPS

# The proven pathway to building *compliant advisory talent*.

In 24 years operating in the South African market, CPS has helped major financial firms solve talent shortages by starting with solid regulatory foundations - and a systematic approach that ensures FSCA compliance while enabling progression to advanced qualifications.

**30,000<sup>+</sup>**

Successful graduates developed through CPS programmes.

**96%**

First-time pass rate on regulatory exams.

**85%<sup>+</sup>**

Completion with structured workplace application.

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- 1 Deep financial-services specialisation**  
Purpose-built for the South African insurance and financial-advisory market - every scenario and assessment reflects real regulatory practice.
  - 2 Fully accredited & INSETA-aligned**  
SAQA registered, CHE, DHET and QCTO accredited, INSETA aligned - externally validated recognition that matters for FSCA compliance.
  - 3 Award-winning track record**  
A 3-year winner of the BANKSETA Skills Development Awards and a two-time Brandon Hall Award winner - recognised for real-world impact.
  - 4 B-BBEE Level 1 contributor**  
57% Black ownership and 32% Black women ownership - skills-development spend that advances your transformation objectives.
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SAQA REGISTERED

CHE ACCREDITED

DHET ACCREDITED

QCTO ACCREDITED

INSETA ALIGNED



## ● INVESTMENT & NEXT STEPS

# Solve compliance and talent with *one investment.*

### INVESTMENT

**R25,960 per delegate**

### CREDENTIAL

**NQF 5 · QCTO · SAQA ID 105022**

### DURATION

**12 months · 180 credits**

### ASSESSMENT

**INSETA-administered EISA**

### WHAT'S INCLUDED

- ✓ Programme fees & virtual contact sessions (37.5 hrs)
- ✓ Simulation & digital content on CPSLearn®
- ✓ Khanyisa AI companion & workplace mentorship support
- ✓ Assessment, moderation & INSETA EISA preparation
- ✓ SETA funding optimisation - we handle everything

## Build your advisory team

Custom cohorts, group pricing & volume discounts, flexible enrolment timing and dedicated corporate account management.

**Request a conversation →**



### ORGANISATIONS

succeed@cps.co.za



### GET IN TOUCH

+27 11 789 1957

Pricing is per delegate, excluding 15% VAT, based on a cohort. Additional electives will increase the duration of the course. SETA funding assistance available, subject to availability.