

• PROGRAMME BROCHURE // QCTO SKILLS PROGRAMME

Digital Innovation: *Transformation*

For current and emerging professionals who must **implement digital change** — not just understand it — and turn tools, data and innovation into real operational impact.

Based on the Occupational Skills Programme — Digital Innovation: Implementer • QCTO SP ID: SP-240206

NQF 6

SKILLS PROGRAMME

30 credits

ON COMPLETION

~12 wks

5 MODULES

QCTO

ACCREDITED



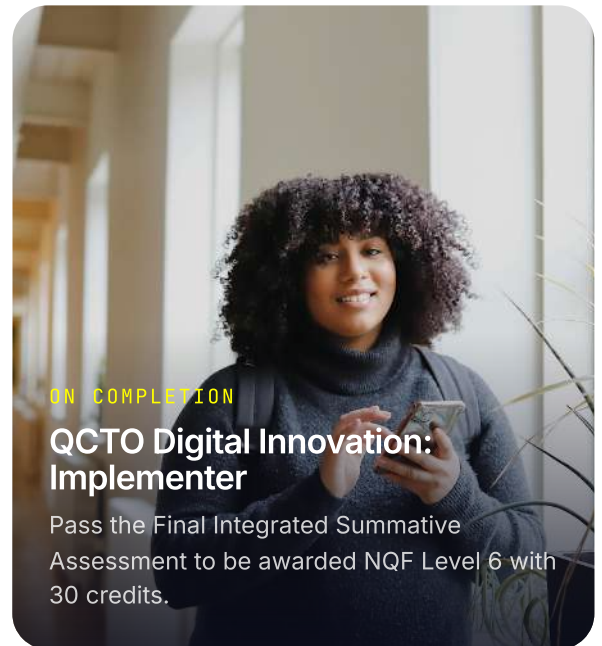
#SHAPEYOURFUTURE

• PROGRAMME INTRODUCTION

Implement digital change with *confidence and ethical grounding*.

The Digital Innovation: Transformation programme is a QCTO-aligned Skills Programme based on the *Digital Innovation Implementer*. It prepares entry- and middle-level managers and professionals to implement digital innovation that improves operational performance, resilience and ethical governance.

It's ideal for people working in digitally evolving environments — particularly financial services — who need the confidence, capability and ethical grounding to translate digital tools, data and innovation into real business impact.



Built for professionals who implement, not just observe

Entry- and middle-level managers, team leaders and specialists who lead digital change in operational, financial-services environments.

• WHO THIS PROGRAMME IS FOR

Five professionals ready to *drive digital impact*.



Operations Improver

TEAM LEAD • OPS SUPERVISOR •
PROCESS MANAGER

Practical digital tools and agile ways of working to improve efficiency, solve bottlenecks and lead teams through change.



Transformation Contributor

MIDDLE MANAGER • CHANGE LEAD • PMO

Analyse problems, apply innovation frameworks, and translate strategy into practical, ethical implementation.



Emerging Digital Leader

HIGH-POTENTIAL • JUNIOR MANAGER •
SENIOR SPECIALIST

Build confidence in decision-making, digital thinking and innovation leadership to step into more complex roles.



Business & Insights Practitioner

BUSINESS ANALYST • PRODUCT / CX
LEAD • STRATEGY

Stronger analytical capability and digital business-analysis skills, with the confidence to guide digital initiatives.



FinTech-Aware Professional

INNOVATION ANALYST • DIGITAL PRODUCT SUPPORT • RISK / COMPLIANCE / CX

Fintech literacy, customer-centric innovation awareness, and an understanding of the regulatory and ethical considerations needed to engage confidently with emerging technologies.

● COMPETENCIES DEVELOPED

Capability to turn digital tools into *measurable value*.

Four competency areas build the practical, ethical and strategic capability to implement digital innovation responsibly.



Digital & data-enabled problem-solving

Analyse complex operational challenges, apply digital tools and data, and design practical solutions that improve performance.



Ethical & agile leadership

Lead digital change responsibly, manage uncertainty, and make sound decisions in fast-evolving environments.



Collaboration within digital ecosystems

Communicate clearly, collaborate across teams and stakeholders, and operate within interconnected digital and financial ecosystems.



Strategic & customer-focused innovation

Align digital initiatives to strategy, customer needs and regulation — ensuring sustainable, compliant, measurable value.

• PROGRAMME LAYOUT · INTEGRATED LEARNING

Five modules of *knowledge and practical skills*.

01

WEEK 1

Orientation

- 2-hour contact session + online competency pre-assessment
- 1 hour per week self-directed learning

02

WEEKS 1-3

Digital Transformation & Operational Performance

- 4-hour contact session (combined with orientation into a 1-day session)
- 3 hrs/week self-directed learning · AI reflection work · short online assessment

03

WEEKS 4-6

Problem-Solving for Digital Transformation

- 4-hour contact session · 3 hrs/week self-directed learning
- AI reflection work · short online assessment

04

WEEKS 7-9

Digital Financial Ecosystems

- 4-hour contact session · 1 hr/week self-directed learning
- AI reflection work · short online assessment

05

WEEKS 10-12

Elective Stream — select one — & FISA

- 5.1 Orchestrating Winning Performance using Digital Tools
- 5.2 Digital Business Analysis for Leadership
- 5.3 Introduction to Financial Technology
- 2 hrs/week self-directed · short online assessment · Final Integrated Summative Assessment (FISA)

• WHY CHOOSE CPS

Two decades developing professionals *organisations depend on.*

For over two decades CPS has specialised in workplace-integrated learning — concepts applied directly to organisational contexts under leader support and guidance.

40,000⁺

Professionals have developed practical capability through CPS programmes.

24⁺

Years specialising in professional skills development across industries.

3[×]

BANKSETA Awards — recognising real-world impact, not just academic achievement.

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- 1 Fully accredited, regulator-approved programmes**
Registered with the DHET as a Private Higher Education Institution, with accreditation across higher education and occupational education systems.
 - 2 Deep financial-services specialisation**
Focused on banking, financial services, insurance, risk, compliance and leadership — differentiating CPS from generic providers.
 - 3 Proven impact & strong completion**
85%+ completion rates across NQF Level 4–6 programmes, with thousands of professionals trained over more than two decades.
 - 4 Award-winning, research-based methodology**
A proprietary methodology grounded in original research and built for real behaviour change — recognised with a Brandon Hall Gold Award.
 - 5 Trusted partner for managed learning journeys**
End-to-end journeys including learner support, project management, assessment, moderation and post-learning impact evaluation.
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• BRING THIS PROGRAMME TO YOUR TEAM

Build implementers who turn digital change into *operational impact*.

CREDENTIAL

NQF 6 Skills Programme · 30 credits

DURATION

~12 weeks · 5 modules

AUDIENCE

Entry- & middle-level professionals

RECOGNITION

QCTO · SP-240206

DELIVERED AS A MANAGED JOURNEY

- ✓ Five modules with an elective specialisation stream
- ✓ Contact sessions, AI reflection & CPSLearn® access
- ✓ Assessment, moderation & regulated FISA
- ✓ Post-learning impact evaluation

Talk to our partnerships team

Build digital-implementation capability across your organisation with a managed CPS cohort.

Request a conversation →



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CPS builds professionals organisations can depend on — combining credentials with practical capability, applied directly to your context. *That's workforce transformation that lasts.*

